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After many frustrating months of computer problems and inconsistent support and service, our server completely went down and we were unable to start it. An associate of PJ Networks had dropped off some literature, so I decided to give them a call. I figured it would be a long shot that they would have the time to come out and help a new customer right away, but I didn't have many choices. I was amazed when they said they would send someone out within a couple of hours. As promised, an engineer came out and got our server running again. This was just the beginning of a great working relationship with PJ Networks.

After resolving a few more problems, the owner of PJ Networks, Phil, discovered that our server was not meeting the needs of our main software program, which included digital imaging. We discussed upgrading our server and making some other changes. In the meantime, they made some changes that really made a difference in working at the office and from home. In putting together the recommendations for the new server, I was impressed that Gary took the time to call the software company and get their input on what would best meet our needs. He communicated with them as needed throughout the process. It was also important to him that our costs be kept reasonable, while giving enough attention to quality. Our project was completed quickly and professionally.

Today, we have computers and a network system that function well and make work at the office easier. Working from home has also never been easier. If a problem should come up, someone from PJ Networks is always readily available to make sure it is quickly resolved. I would not hesitate to recommend PJ Networks to anyone.

Michelle Kleine

Business Manager

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